Winter/Spring lab and classroom software requests due November 17

If you would like any software added to departmental labs, smart classrooms or IT computer labs, submit a service request (http://infra.nku.edu/InfraForms) no later than November 17. If you are using software that hasn’t been used previously, be sure to provide the proof of licensing as well as the installation media. Because of the complexity of running multiple applications for instructional use, software requests submitted after the deadline may not be available for immediate use at the beginning of the semester.

One.nku.edu now available for employees

One.nku.edu is a portal that organizes all the web-based tasks you use most into one mobile-friendly location. Originally built for students, IT added 75 new tasks for employees to use as well. Go to one.nku.edu, log in with your NKU username and password, and select a role as either student or fac/staff (you can change your role at any time to filter the lists). If you have any questions or suggestions for content, please send feedback through the “sign in” menu on one.nku.edu.

National Cyber Security Awareness Month

October is National Cyber Security Awareness Month (#ncsam) to raise visibility of the need for caution while using electronic resources. Here are quick tips regarding cyber security at NKU.

- Get into the habit of typing known URLs into your browser instead of clicking on links. Don’t open attachments unless you’re expecting a file from someone. Give the sender a call if you are suspicious.
- We modify email filters accordingly, but it is impossible to block all malicious emails coming through our systems. Know that NKU will never ask you to provide your password or personal information via email. Any request for you to provide your password or personal information should be considered highly suspect. Many of these emails link to websites that have been created specifically to trick recipients by mimicking NKU’s branding. Therefore, it is crucial that users do not click on any link in suspicious emails.
- If you receive one of these suspicious emails at work, forward it to abuse@nku.edu so we can investigate the matter.

Also, check out IT’s twitter feed @NKUCIO all month long for more tips.
A refresher on VPN

VPN (Virtual Private Network) is how students and employees log onto NKU’s network when not on campus. Many systems don’t require VPN to access while off campus (e.g. email, myNKU, Blackboard/Canvas). But there are systems that you cannot access unless you are either on campus or connected to the network via VPN. For example, some of the library databases, Adobe AEM, SPSS, network drives and virtual desktop require securing the connection with VPN first.

If you are using an NKU-imaged computer, the VPN software is already installed. Search for the software “Cisco AnyConnect.” If you’ve never opened it before, you may need to type the server address (vpn.nku.edu) in the first box and click “connect.” Then log in with your NKU username/password.

Instructions for a personally-owned computer

- Open a web browser and log into vpn.nku.edu with your NKU username/password. Type the web address you want to visit in the "http://" field next to the “home” icon. Click “browse.” This is the easiest method if you only need a quick connection to a particular website.
- Install the software on a personally-owned machine. This is the preferred method for those who use it often as it secures the connection for the entire machine while active. View instructions: http://oit.nku.edu/svccatalog/software/softwarecatalog/VPN.html.

Instructions for mobile devices

- You can use the web browser method described above.
- Install the app called “Cisco AnyConnect.” Launch the app, enter the server address (vpn.nku.edu) and save. When you turn on AnyConnect VPN, enter your NKU username/password.

If you have questions about any of the above or have trouble connecting, please call the IT Help Desk at 859-572-6911.

Annual IT Staff Awards

Do you know an IT staff member who deserves recognition for their hard work, innovative ideas, etc.? The annual Information Technology Staff Awards recognize individual staff members who have been selected as providing outstanding service or support, or have made significant contributions to the department and university community. The award ceremony takes place in December but nominations are accepted all year long by filling out this form: https://nku.co1.qualtrics.com/SE/?SID=SV_2fyTYClO6e7zpDT.

Online help for website editors

The NKU Web Editing Guide is the new online resource for help with Adobe AEM. The site contains step-by-step instructions for the new template on working with various components, as well as an area to contact the training team with questions and links to register for in-person training sessions.

IT receives 2017 Corporate Tech and Innovation Award

Last month, IT was awarded the 2017 Corporate Tech and Innovation Award in Greater Cincinnati. This special award celebrates organizations that have demonstrated professional achievements and a commitment to cultivating a thriving and progressive business through the use of technology.

http://it.nku.edu/
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