Lab/classroom software requests for fall semester are due July 15
Service Request: [http://it.nku.edu/help.html](http://it.nku.edu/help.html)

As part of annual maintenance, all lab and classroom computers have the operating system reinstalled to clear
the clutter that accumulates during a school year. **Therefore, any specialized software previously installed on computers will NOT be automatically reinstalled unless IT receives a request to do so, along with appropriate licensing verification.**

If you would like any software added to departmental labs, smart classrooms or IT computer labs, submit a service request by July 15. Because of the complexity of running multiple applications for instructional use on these systems, IT will not be able to add additional software to the lab computers after the setup is complete.

Annual ITAC software request process for faculty
[http://it.nku.edu/svccatalog/centralsvcs/programmgmt/academicsoftwareallocationprogram.html](http://it.nku.edu/svccatalog/centralsvcs/programmgmt/academicsoftwareallocationprogram.html)

The Information Technology Advisory Committee’s 2017 Software Request Process is beginning for next fiscal year. Annually, ITAC allocates funding toward instructional software that supports requests from department chairs. If there is academic software that would benefit your instructional practices, please let your department chair know before the deadline on June 2. For additional information about the process, contact Bert Brown at brown@nku.edu.

Degree Audit functionality now live
[http://inside.nku.edu/registrar/forms-records/degree-audit.html](http://inside.nku.edu/registrar/forms-records/degree-audit.html)

The Degree Audit redesign is now live for students in the pilot group. This advising tool monitors student progress towards fulfillment of their degree including University, general education and program requirements. The new design offers students and advisors a quick representation of progress displayed in a dashboard format. It is browser and mobile friendly.

For more information about Degree Audit, including reference documents and FAQs, click the link above. The Degree Audit is one phase of the larger Graduation Planning System project (scheduled for completion in summer of 2018) that will allow students to map the coursework for an entire degree.

This project has been a collaborative effort between Academic Affairs, Information Technology and Student Government.

Summer technology updates
Summer is a busy time for Information Technology. Many of the following projects will be explained in more detail as they get closer. But for those of you leaving campus shortly, here is a brief list of upcoming projects.

- Alpha system retirement - We’ve been working with many current users to port information out of the Alpha system. However, if you use the Alpha system and we haven’t already contacted you, please email Danielle Van Hook at vanhookd1@nku.edu so we can assist in the transition of information.
- Replace wireless access points in University Suites, MEP and Kentucky Hall. Also, replace selected wireless access points outdoors.
- Replace the backup power supply in the Science Center closet.
- Increase bandwidth to Grant County campus.
- Update the network firewall.
- Upgrade the Infra system used by IT to process service requests

Security tip regarding email spam and phishing

We modify email filters accordingly, but it is impossible to block all malicious emails coming through our systems. Know that NKU will never ask you to provide your password or personal information via email. Any request for you to provide your password or personal information should be considered highly suspect and fraudulent. Many of these emails link to websites that have been created specifically to trick recipients by mimicking NKU’s branding. Therefore, it is crucial that users do not click on any link in suspicious emails. Please forward suspicious emails to abuse@nku.edu so they can be investigated.

http://it.nku.edu/
Check our website for the latest system alerts and news.

NKUNEWS is a subscription-based email service of Northern Kentucky University. Recipients can unsubscribe from this list at http://listserv.nku.edu/mailman/listinfo/nkunews. Once unsubscribed, you must submit an IT Service Request to be re-subscribed.