Submit your room reservations before the Astra upgrade
http://roomrequest.nku.edu

During October 5-11, the Room Reservation System (Astra) will be unavailable during a major system upgrade. Requests for rooms will not be accepted during that timeframe. Therefore, if you have reservation requests for October 5-14 that you haven’t yet made, please enter those no later than October 4.

We will provide more information on the changes and training classes soon.

Link to the Technology Configuration webpage has changed
http://it.nku.edu/svccatalog/supporttraining/computerpurchasing/techconfig.html

Our recent remodel of the IT website has changed a lot of links. One change of note is the link to the Technology Configuration page for computers and tablets purchased outside of our computer replacement fund. Please check this (and all other links) to the IT website.

We need your help with data governance
http://datagovernance.nku.edu/quality.html

As part of the data governance effort, we have developed a process through which users can report potential data quality issues found in institutional data. We need your help identifying incorrect data. For example, with the reorganizations that have occurred recently, you may find instances where employees or funds are mapped to the wrong hierarchy or budget codes. Submit your concerns on the website.

Register for upcoming training classes
http://it.nku.edu/svccatalog/supporttraining/training.html

Check out our fall training classes schedule. We have new classes on Microsoft Office 2016 and Microsoft Windows 10. Also, we offer classes on myNKU business processes, survey software, Adobe Acrobat for PDFs and more. Some classes are offered in person; some are online. All classes are free for faculty and staff. Register today!

Send your students to Norse Tech Bar and IT Help Desk
http://it.nku.edu/help.html
Don't spend valuable teaching time providing technical support to your students. The Norse Tech Bar and the IT Help Desk are available to assist students with Blackboard, email, software installations and more. Visit the Norse Tech Bar in University Center or contact the IT Help Desk.

**IT Annual Report**
[http://it.nku.edu/aboutus/reporting.html](http://it.nku.edu/aboutus/reporting.html)

The IT Annual Report is available on our website. It covers the past fiscal year accomplishments, trends, statistics and objectives for the upcoming year.

**October is National Cyber Security Month**
[https://staysafeonline.org/ncsam/](https://staysafeonline.org/ncsam/)

National Cyber Security Awareness Month (NCSAM) in October is a collaborative effort to ensure everyone has the know how to stay safe online. NCSAM is spearheaded by the U.S. Department of Homeland Security and the National Cyber Security Alliance (NCSA).

We will help spread this important information through tips and resource links via our website and Twitter account so be sure to follow us at [@NKUCIO](https://twitter.com/NKUCIO).

---

If you need assistance with technology, please contact the IT Help Desk via phone, chat or online service request.
Or visit the Norse Tech Bar in University Center
Check our website for the latest system alerts and news.